npower Health Through Warmth Scheme Celebrates Success



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The npower Health Through Warmth scheme has been commended in a national report after helping nearly 2,000 Vale of Glamorgan residents with cold and damp related illnesses.



The npower scheme has been referenced as an example of best practice by the Centre for Sustainable Energy (CSE) in a report prepared for the Energy Efficiency Partnership for Homes.

The Vale of Glamorgan is just one of 14 areas of England and Wales where the <u>Health Through Warmth</u> scheme operates, providing practical help, information and advice for vulnerable people who have inadequate heating and insulation, and whose health is adversely affected by their cold, damp living conditions.

Health Through Warmth is managed locally by the Vale of Glamorgan Council and relies on community workers such as health visitors, district nurses and housing officers, who observe cold and damp conditions first-hand, to refer people at risk.

Gary Ford, Health Through Warmth co-ordinator for the Vale of Glamorgan scheme, said: "It's fantastic recognition to be referenced by a national body such as CSE. To date, the scheme has improved the levels of warmth, comfort and quality of life for nearly 2,000 people in the local community and we would like to remind residents that we are here to help."

Health Through Warmth assesses each referral on an individual basis and accesses funding from a variety of sources including government grants, charitable funds, and the unique npower <u>Health Through Warmth Crisis Fund</u>.

Since the scheme launched in the Vale of Glamorgan in 2002, Health Through Warmth has facilitated more than £2,000,000 worth of heating and insulation measures in vulnerable people's homes across the area.

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About npower:

npower is one of Britain's largest electricity supplier and supplies gas, electricity and related services to 6.6 million customers across the UK. npower is a market leader in renewable energy and sources the green energy for juice directly from renewable sources, at no extra cost.

RWE npower has been awarded the prestigious CommunityMark from Business in the Community (BITC). npower is the only utility business, amongst 21 other companies in the UK, to receive this accolade. The CommunityMark is a new BITC standard which has been created to recognise companies that are good investors in local communities and who have brought about real and positive changes.

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^{*}Figures from the Help the Aged and Age Concern research