

Why a Windows based PBX trumps a Linux based appliance or proprietary PBX



Released on: May 21, 2009, 6:34 am

Author: [3CX Press](#)

Industry: [Telecommunications](#)

3CX releases a Whitepaper explaining the benefits of a windows based phone system over a Linux based appliance or "VoIP enabled" proprietary PBX

London, UK, 21 May 2009 - **Companies planning to take advantage of cost savings and productivity increases achieved by using VoIP face a difficult decision what PBX solution to choose. Amongst the options are a Windows based software solution, a Linux based black box style appliance or a "VoIP enabled" proprietary PBX. The whitepaper released today by 3CX titled '[The top 10 advantages of a Windows based PBX](#)' details the key benefits of a Windows phone system and explains why customers should shy away from yet another black box solution.**

"A [Windows based PBX solution](#) is by far the best choice for any company that relies on Windows networks & servers. Hiding the complexity of a Linux based PBX solution in a dedicated appliance or Linux distribution is only a short term solution that will result in a much higher TCO (Total Cost of Ownership) over time. Furthermore, companies will not be able to take full advantage of [VoIP](#) and [Unified communications](#) because integration possibilities with existing Windows applications will be limited", said Nick Galea, [3CX](#).

"VoIP enabled" proprietary PBXs provide only limited VoIP support and because in most cases they do not adhere to the open [SIP](#) standard, customers will be limited in choice of phones, [VoIP services](#) and [gateway](#) hardware and will not be able to get the full benefit of the VoIP 'revolution'.

The whitepaper is available in PDF format from this location: <http://www.3cx.com/voip-articles/whitepaper.pdf>

Accompanying the whitepaper is a Youtube video presentation highlighting the key points, available [here](#).

About 3CX

3CX is an international developer of telecommunications software, headquartered in Europe with offices in the UK, USA, Germany, Cyprus, Malta, Australia and Hong Kong. It is a Microsoft Gold Certified partner and is backed by an experienced management and development team. Its product, [3CX Phone System for Windows](#), has earned [Windows Server 2003 Certification](#) and has received numerous awards, including [The Windowsnetworking.com Gold Award](#), the [Communications Solutions 2007 Award](#), the [Windows IT Pro magazine 2008 Editor's Best Award](#) and a Best Buy Award by Computer Shopper Magazine, all in recognition to the company's commitment to innovation and quality.

Contact Details: Block B, Office 303
Engomi Business Center
1, 28th October Street
2414 Nicosia, Cyprus
Tel: +44 (0) 845 869 5215
Fax: +44 (0) 845 869 5218
E-Mail: info@3cx.com
Website: www.3cx.com