

# Celerant Technology Ranks within Top 5 Retail Software for 3rd Year in a Row



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Staten Island, NY (December 11, 2009) – Celerant Technology Corp. ranked in the top five for best [retail software](#) for the third year in a row in the RIS News 2009 Retail Software LeaderBoard Study. The study presents an annual ranking of the top retail software vendors worldwide based on a variety of categories to test performance, reliability, customer satisfaction and value. In addition to the top 5 overall ranking, Celerant also received high placement in every midsize vendor category.



"We are again honored to rank within the top five [retail software vendors](#), as a midsize company scoring alongside our much larger competitors in terms of revenue," stated Ian Goldman, Celerant President and CEO. "Additionally, we feel that our inclusion in every midsize category and securing a top five position for each, are significant accomplishments that are indicative of Celerant's focus on quality and excellence. Year after year, the RIS Leaderboard continues to validate our mission of providing innovative technology along with exceptional customer service."

Celerant provides an advanced, multi-channel [retail software application](#), with a strong focus on customer service and client satisfaction. This is exemplified through its top 5 rankings in all of the customer service midsize categories, including Quality of Support, Quality of Service and Leaders in Recommendation. The Celerant Command Retail system received exceptional scores as well, with top 5 rankings in each of the following midsize categories: Leaders in Product Reliability, Leaders in

Overall Performance, Leaders in Total Cost of Ownership, Leaders in ROI, Leaders in Installation/Integration, Leaders in Administration/Maintenance and Leaders in Technology/Innovation.

"Celerant Technology, which shows a modest Revenue Factor score, comes in at number five, right up there among the biggest companies in retailing," stated Joe Skorupa, Editor-In-Chief of RIS News. "The reason Celerant is able to rank so high on the Top 20 list is its lofty Customer Satisfaction score, which is among the highest on the LeaderBoard. Customer Satisfaction accounts for just under half of the total score on the Top 20 master list."

RIS received feedback from 156 retail voters who reviewed 99 individual software vendors and cast 479 votes for this study, ultimately selecting the top 20. The RIS LeaderBoard Study measures a combination of the technical superiority and customer satisfaction of retail software vendors. The votes are taken from qualified retailers during a three-week period in September and the results are shared in December of the same year, after it is tallied by a third-party research firm.

### **About**

### **Celerant**

### **Technology**

Celerant Command Retail is an advanced real-time management system, which manages all areas of multichannel retail including POS, inventory, warehouse, distribution center, allocation, E-Commerce, mail order, kiosk, datamining, and back-office, in a single, integrated system. Our advantage is the flexibility of our Java platform, allowing Celerant professionals to conduct cost-effective analysis and adaptation based on the individual needs of each retailer. The result is a better system that meets the needs of retail businesses and gives them the tools to take Command of their success. For more information regarding Celerant Technology, go to [www.celerant.com](http://www.celerant.com). For information on the Command Retail product, visit [www.commandretail.com](http://www.commandretail.com).

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