Barclaycard Contactless To Receive Consumer Awareness Boost



Released on: June 08, 2010, 3:45 am Author: <u>Barclaycard</u> Industry: Financial

Barclaycard contactless is to receive a consumer awareness boost as EAT. and London branches of Subway both launch in-store marketing campaigns to highlight that customers can use contactless enabled debit and credit cards to make purchases of £15 and under.

The in-store ads and point-of-sale material have started appearing in EAT. with the aim of making the millions of contactless cardholders in the capital aware that they can make transactions quicker and easier. The marketing campaign and roll out of contactless in EAT. and Subway shops in London have been run in partnership with Barclaycard, the biggest provider of contactless debit and <u>credit card</u> payment terminals in the UK.

The campaign seeks to raise the profile of the contactless symbol, which is common to both the cards with the relevant technology and the retail outlets that are able to <u>accept payment</u> by contactless.

Rene Batsford, head of IT at EAT. said of the campaign: "We see contactless as a major product differentiator - we can say to customers that choosing to pay contactless in EAT. will give you valuable lunchtime minutes to spend away from queues. But whilst we have the technology, thanks to Barclays and Barclaycard, we now feel we have to help inform customers how <u>contactless</u> works and some of the benefits that they can expect."

Julie Pottier, services purchasing manager at Subway, believes that the future is contactless: "Subway is proud to be involved with the first generation of contactless payments and pleased to be part of a payment revolution that is making life easier and quicker for consumers. Subway is sold on the innovation, and we now want to educate our customers that contactless exists, how it works and where they can use it."

Stuart Neal, head of UK payment acceptance, Barclaycard, said: "We are working with our retailers to champion contactless, helping raise consumer awareness of a step change in payment technology. With so many consumers already able to pay without the need to enter their PIN and more retailers discovering the benefits of adopting contactless payment, educating customers this year is going to be key, as the technology becomes more commonplace."

The news of the in-store contactless marketing drive follows the recent announcement that Barclaycard will be installing contactless payment terminals in Wembley Arena, following its sponsorship of the entertainment venue.

-ENDS-

Notes to editors

About

Barclaycard

Barclaycard, part of Barclays Global Retail Banking division, is a leading global payment business which helps consumers, retailers and businesses to make and accept payments flexibly, and to access short-term credit when needed.

The company is one of the pioneers of new forms of payments and is at the forefront of developing viable contactless and mobile payment schemes for today and cutting edge forms of payment for the future. It also issues <u>credit cards</u> and <u>charge cards</u> to corporate customers and the UK Government. Barclaycard partners with a wide range of organisations across the globe to offer its customers or members payment options and credit.

In addition to the UK, Barclaycard operates in the United States, Europe, Africa and the Middle and Far East.

Key facts published in February 2010;

- number of UK customers: 10.4m
- number of International customers: 10.8m
- number of retailer/merchant relationships: 87,000

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